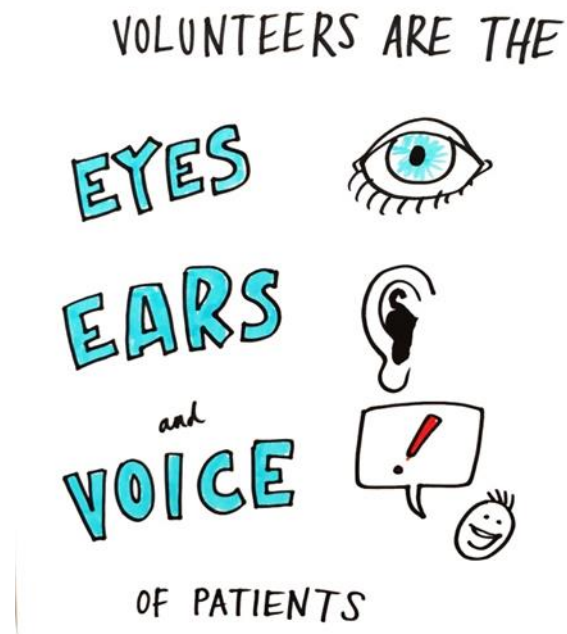


Leeds CCG Volunteers – Role Description



Outline of the role:

The NHS Leeds CCG Volunteer programme is for people who live in Leeds and are passionate about strengthening the voices of patients and the public when it comes to improving services or developing new strategies for health and care across the city.

CCG Volunteers have a leading role to play in providing assurance that the voices of patients, public and carers are heard and taken into account in the development of an integrated health and social care system.

Learning to think about the impacts of service developments or changes on wider, sometimes seldom heard, communities can take time to get used to, as can putting personal experiences and opinions to one side in order to consider the bigger picture. But this is an important part of the CCG Volunteer role.

CCG Engagement Team staff offer training and regular mentoring to provide volunteers with the insight and support they need to learn about the role and build the confidence needed to contribute effectively at various steering groups, panel meetings, etc.

Many of the opportunities available to CCG Volunteers involve attendance and representation at meetings. Face-to-face work with members of the public is more limited, and, for the most part, is carried out on behalf of the CCG by Voluntary Action Leeds' Health Ambassadors: doinggoodleeds.org.uk/leeds-health-ambassadors/

(Please see attached list of example opportunities for CCG Volunteer involvement)