

## CCG Volunteer FAQ's

### What skills, attitudes and interests do I need to be a CCG Volunteer?

- Basic good manners and an empathetic approach
- A passion for improving health and wellbeing services
- Good listening skills
- Time available to commit to the programme

### What are the benefits of being a CCG volunteer?

- Learn about and help shape your local health services
- Free training and mentoring support
- Develop existing and new skills
- Develop your confidence and your CV
- Meet new people
- Get involved in a range of different projects

### What are the minimum requirements I need to be aware of?

We expect all our CCG Volunteers to:-

- Attend the induction and training days
- Attend regular mentoring sessions
- Attend a minimum of 3 [Patient Assurance Group](#) (PAG) meetings per year
- Provide an email address, and keep up to date with communications
- Commit to a minimum of six months in the role
- Be able to think about wider community issues and leave personal issues 'at the door'
- Develop positive relationships with health professionals

### What kind of activities might I be involved in?

Examples of activities include:

- Providing a patient perspective on steering groups
- Attending the Patient Assurance Group (PAG) to ensure that service changes are developed with sufficient patient and public engagement in mind
- Supporting the development of [Patient Participation Groups](#) in GP practices
- Co-producing engagement activities and training
- Engaging with wider networks and communities to better understand people's thoughts and experiences

### How much time will I need to give?

It is up to you how much time you are able to give, but we would encourage volunteers to plan to commit at least 6 hours per month – this would work out at attendance at around 2 meetings, plus support, per month.

### What other support is there?

CCG Volunteers hold voluntary positions with the NHS Leeds CCG. As a result these are unpaid positions. We are, however, able to reimburse expenses incurred as a result of carrying out volunteering activities, in line with our Expenses Policy.