Urgent treatment centres in Leeds

How to have your say

Survey guide

Easy read
About this survey

This survey is run by NHS Leeds Clinical Commissioning Group, also known as NHS Leeds CCG.

NHS England has asked us to set up urgent treatment centres in Leeds.

We have looked at many options and have taken in your views on what would be best for Leeds.
We propose to open five urgent treatment centres in Leeds. These will be:

1. The existing centre at St George’s Centre in Middleton

2. A new centre at Wharfedale Hospital in Otley
3. A new centre that will be in the A&E service at Leeds General Infirmary

4. A new centre that will be in the A&E service at St James’s Hospital

5. A new centre in east Leeds likely to be in Seacroft
We plan to use existing buildings to house these urgent treatment centres. We may have to build a new building only for the Seacroft centre.

The Shakespeare Walk-in Centre will be moved into the co-located urgent treatment centre further up the road at St James’s Hospital.

Co-located means that the urgent treatment centre will be in the same building as the A&E department.

More details on the proposal can be found in an easy read format here:

www.leedsccg.nhs.uk/UTCSurvey
We think our proposals will reduce pressure on our A&E departments by making it easier for you to choose the best option when you need urgent care.

However it is important that services are developed in a way which meets the needs of all people in Leeds. This is why we would like to hear your views on our proposals.

We want to know:

• If you have any difficulties accessing healthcare services currently, particularly those when you need urgent care.
• More about your experiences when you have needed to use urgent care services and what could have been improved

• Your views on our proposals

• Your views on the opening hours for the community-based urgent treatment centres
Your views on our proposal for a fifth urgent treatment centre to be based in east Leeds, most likely in Seacroft.

We will ask you all these questions in a survey. You can find this here:

www.leedsccg.nhs.uk/UTCSurvey

The survey is open from Monday 21 January 2019 until Monday 15 April 2019.
After this date, we will look at your feedback and write a report.

This report will then help us understand how we plan, fund and deliver services for the city’s urgent treatment centres.

We will also be running events on the following dates. At these events there will be a presentation from the project team.

You will have the chance to ask questions at these events.
The dates of the events are:

- **8 February 2019**
  10am-12pm and 1.30-3.30pm
  Leeds Society for Deaf and Blind,
  St Mary’s Street, Leeds LS9 7DP

- **25 February 2019**
  1.30-3.30pm Old Fire Station,
  Gipton Approach, Leeds LS9 6NL

- **4 March 2019**
  10am-12pm and 1.30-3.30pm
  Seacroft Recovery Hub
  The Green, Leeds LS14 6JL

- **8 March 2019**
  10.30am-12.30pm
  New Wortley Community Centre
  40 Tong Rd, Leeds LS12 1LZ

- **13 March 2019,**
  10am-12pm
  Carriageworks Auditorium
  3 Millennium Square, Leeds LS2 3AD

- **22 March 2019,**
  10am-12pm and 1.30-3.30pm
  Hamara Centre
  Tempest Road, Leeds LS11 6RD
If you’d like to come along to one of the events you can either register online at:

www.nhsleedsccg.eventbrite.co.uk

or call us to book a place on:

0113 84 35470

We will also organise some drop-in events, some at evenings and weekends.

You do not need to book to attend, you can just show up if you want.
We will let everyone know when these drop-in events are on our social media:

Facebook (NHS Leeds)

Twitter (@nhsleeds)

Or our website:
www.leedscrg.nhs.uk/UTCSurvey

If you have any questions, please call us at 0113 84 35470

Or email us at:
Leedscrg.comms@nhs.net