

## Equality Monitoring

So that we provide the best services for all of our communities, and to ensure that we do not knowingly discriminate against any section of our community, it is important for us to gather the following information. No personal information will be released when reporting statistical data and data will be protected and stored securely and in line with data protection rules. Please tick if you prefer not to answer all

**Q9 What is the first part of your postcode?**  
E.g. LS28, LS13

**Q10 What is your age?**

- Under 16  16-25  26-35  36-45  
 46-55  56-65  66-75  76-85  
 86+  Prefer not to answer

**Q11 Are you disabled?** (The Equality Act 2010 defines disability as 'a physical, sensory or mental impairment which has, or had a substantial and long-term adverse effect on a person's ability to carry out normal day to day activities').

- Yes  No  Prefer not to answer

**Q12 If yes, what type of disability?**  
Please tick all that apply.

- Long-standing illness  
 Physical impairment  
 Learning disability  
 Mental health condition  
 Hearing impairment (such as deaf or hard of hearing)  
 Visual impairment (such as blind or partially sighted)  
 Prefer not to answer

**Q13 What is your ethnic background?**

- White British  
 White Irish  
 Gypsy and Irish Traveller  
 Mixed White & Black Caribbean  
 Mixed White & Black African  
 Mixed White & Asian  
 Asian / Asian British Indian  
 Asian / Asian British Pakistani  
 Asian / Asian British Bangladeshi  
 Black / Black British Caribbean  
 Black / Black British African  
 Chinese  
 Arab  
 Prefer not to answer  
 Other (please state):

**Q14 What is your gender?**

- Female  Male  Prefer not to answer  
 Non-binary (any gender identity which doesn't fit the male and female binary)

**Q15 Is your gender identity different to the sex you were assumed to be at birth?**

- Yes  No  Prefer not to answer

**Q16 Pregnancy and maternity** (The Equality Act 2010 protects women who are pregnant or have given birth within a 26 week period).

**Are you pregnant at this time?**

- Yes  No  Prefer not to answer

**Have you given birth in the past 26 weeks?**

- Yes  No  Prefer not to answer

**Q17 What is your religion or belief?**

- Buddhist  Christian  Hindu  
 Muslim  Jewish  Sikh  
 No religion  Prefer not to answer  
 Other (please state):

**Q18 What is your sexual orientation?**

- Heterosexual / Straight  
 Lesbian / Gay woman  
 Gay man  
 Bisexual  
 Prefer not to answer  
 Other (please state):

**Q19 What is your relationship status?**

- Marriage / Civil Partnership  
 Live with partner  
 Single  
 Widowed  
 Divorced  
 Prefer not to answer  
 Other (please state):

**Q20 Are you a carer?**

- Yes  No  Prefer not to answer

## What happens next?

We will write a report to share the findings of the engagement. We will share the report with people involved in the survey. We will also share the report with the social prescribing patient group who are overseeing the project and they will ensure that the feedback will be considered as we develop the service.

Please return this survey to the freepost address by 15 June 2018

FREEPOST RTEG-JRZR-CLZG  
 NHS Leeds CCG  
 Suites 5-9  
 WIRA House  
 West Park Ring Road  
 Leeds LS16 6EB

If you have any questions about this engagement please contact Andra Szabo on andra.szabo@nhs.net or 0113 84 35645.

Please share your contact details below if you would like to receive a copy of the engagement report. Your details will be stored in our system securely for one year and will only be used for the above purpose and any updates regarding this project.

Name .....

Address .....

.....

Email .....

Telephone .....

GP practice .....

If you would like to find out more about any future changes to your local health services please tick this box (if you tick this box, we will be in contact with you shortly after the engagement has closed)

If you have special communication needs or would like this information in another format or in a different language, please contact us or ask a carer or friend to contact us on 0113 8435457.



# Social Prescribing Engagement



Thank you very much for taking the time to complete this survey.



# Social Prescribing Engagement

## Who are we?

Clinical commissioning groups (CCGs) are responsible for planning and buying (commissioning) most of the healthcare for their local populations. As NHS Leeds CCG we look after the budget for Leeds and commission services from hospitals, community health services and the independent and voluntary sectors.

## What is social prescribing?

Social prescribing is a means of enabling patients with social, emotional or practical needs to access a range of local, non-medical services, often provided by the voluntary and community sector. In other words it is about health and care professionals (GP, nurses, social care etc) providing patients with "prescriptions" for activities rather than drugs and medical treatment.

A linkworker/ wellbeing coordinator spends time with the person referred to agree a plan to help improve their health and wellbeing. Time spent with each person will depend on their needs and ranges from simple signposting to a full assessment and support.

You can find out more about social prescribing by accessing this link:  
<https://www.kingsfund.org.uk/publications/social-prescribing>

In Leeds, social prescribing services are currently delivered by three different schemes Connect Well, Connect for Health and the Patient Empowerment Project, which are contracted until August 2019.

## What is this document about?

In April 2018, the three local CCGs (Leeds West, Leeds North and Leeds South and East) merged into NHS Leeds CCG. As one CCG we intend to commission a citywide social prescribing service for Leeds once the current contracts come to an end in August 2019.

We want to know what people in Leeds think about social prescribing services. We will use the feedback we receive to commission a new service which meets the needs and preferences of local people. You can tell us what you think by completing this short survey and returning it to the freepost address at the back of the document. Alternatively, you can complete it online at <https://www.smartsurvey.co.uk/s/socialprescribing/>

## I am filling this in as:

### Current or previous service user or carer

- A current service user of social prescribing services
- A previous service user of social prescribing services
- A carer of someone who has used a social prescribing service

Please go to  
Section A

### Member of the public

- A member of the public who hasn't used the social prescribing service before

Please go to  
Section B

### Member of a partner organisation

- A member of a Patient Participation Group
- Someone who works for a social prescribing scheme
- Someone who refers into a social prescribing scheme (GP, nurse, social care)
- Someone from an organisation that receives referrals from a social prescribing scheme
- A wider stakeholder (voluntary sector organisation, NHS organisations, Adults and Health, other)

Please go to  
Section C

## Section A (current or past service user or carer)

### 1. Which social prescribing scheme are you (or the person you care for) using/have used previously?

- Connect for Health (CFH)
- Connect Well (CW)
- Patient Empowerment Project (PEP)

### 2. How did you hear about the social prescribing scheme?

- Through my GP surgery
- From a voluntary organisation
- I cannot remember
- Via social media
- Website
- Other (please specify)
- From a friend/colleague
- Via a leaflet

### 3. How important are the following aspects of a social prescribing scheme? Please tick

	Not at all important	Slightly important	Neutral	Important	Extremely important
Friendliness of staff					
Ease of referral (How easy it is to get a referral or self-refer to a social prescribing service)					
Services are close to home					
Speed of referral/self-referral					
Availability of information (Having good information about what the service provides)					

### 4. Overall how satisfied are you (or the person you care for) with your experience of using social prescribing services?

- Very dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very satisfied

### 5. What do you like about the social prescribing service?

### 6. What could be improved in the future social prescribing service?

### 7. What else should we consider when we set up the new service?

## Section B (member of the public)

### 1. Have you heard of social prescribing services before receiving this survey?

- Yes
- No

### 2. How did you hear about social prescribing services?

- I haven't heard about it
- From a friend/colleague
- Via a leaflet
- Through my GP surgery
- From a voluntary organisation
- Other (please specify)
- Via social media
- Web search

### 3. How would you like to find out about social prescribing services?

- Through my GP surgery
- Web search
- Via social media
- Via a leaflet
- Through a voluntary organisation
- Other (please specify)

### 4. What might stop you using a social prescribing service?

- Feeling that I would be judged if I used this service
- Availability of appointments (long waiting times/time of appointments)
- Long travelling distances (if appointments aren't in my local area)
- Lack of appropriate transport to the service area
- Difficulty making an appointment
- Not being able to refer myself/having to refer through GP
- Other (please specify)

### 5. Is there anything you think we should consider when we set up the new service?

## Section C (Patient Participation Group member, organisations, members of staff, wider stakeholders)

### 1. Overall, do you think that social prescribing services are beneficial to those referred?

- Yes
- No
- Not sure

### 2. What do you like about the social prescribing service?

### 3. Have you encountered any barriers in referring patients into social prescribing services or receiving patients through the scheme? (if applicable)

### 4. What could be improved in the future social prescribing service?

### 5. Is there anything else we should consider when we set up the new service?

