

Neighbourhood Leader Group

Notes of meeting

1 December 2016

Present:

Alison Potts	Belle Isle
Ed Whalley	Gipton/Harehills
Emma Stewart	Middleton/Belle Isle
Pauline Hope	Rothwell Ward
Phil Gleeson	Hunslet ward
Dickson Acheampong	Beeston and Holbeck
Moneer Sharif	Healthwatch Rep
Linn Phips	Garforth
Craig Townsend	Rothwell
Michael Ham	(potential new member Kippax)
Gordon Tollefson	Chair and Lay Member Patient and Public Involvement
Helen Butters	Engagement Manager
Anne Akers	Interim Head of Communications and Engagement
Judy Carrivick	Engagement Manager
Dave O'Reilly	Apologies
Anne Heeson	Apologies
Roy Wilson	Apologies
Ansa Ahmed	Apologies

In attendance:

Natalie Leach and Elaine Price – New Models of Care

Gordon welcomed everyone to the meeting especially Michael Ham a possible new member from Kippax.

New Models of Care

Elaine Price and Natalie Leach talked to the group about the work that was on-going around New Models of Care (NMC). They explained that NMC was currently being tested with people with long term conditions: for example, cardiovascular disease, chronic obstructive pulmonary disease and frailty. Two geographical areas, Beeston and Crossgates, are pilot areas. How we can work better with our community assets in order to avoid people hitting crisis and people getting lost in the system is a project priority. Elaine talked through the slides (attached). Key points:

- Improve the level of input, prevention and working together.

- Key feature of project is about being patient centred.
- Five practices involved with differing populations– Shaftsbury, Ashfield, and Manston (Crossgates) and City View, and Leeds Medical Practice (Beeston).
- The project is agile and can be adjusted following feedback.
- There is a lead GP from each area on the project as well as a geriatrician, mental health and pharmaceutical rep.
- The project is currently working with 1200 patients asking them what they want to achieve.
- The model is moving away from assessments to having a conversation with goals set by the patient.
- The NMC approach encourages individuals to feedback and reflect as a diverse group.
- The project is using NHS England's co-production model.

The group offered suggestions on where the team could access patients and feedback. These included Hubs in each area, One Stop Shops and the Long Term Conditions group that is run by Leeds Involving People. The group also suggested contacting voluntary organisations and Health Champions in each practice. Pauline mentioned to the group that she is creating a Facebook group which will be a platform for sharing information. NMC project runs until March 2018 with a plan for roll out if successful.

Leeds Plan

Anne shared an easy read version of the plan (attached). She explained that every area has been asked to develop a Sustainable Transformation Plan (STP) – Leeds is called the Leeds Plan. The Leeds Plan feeds into the West Yorkshire and Harrogate STP. The West Yorkshire and Harrogate STP has been developed due to the growing demand on services: how can we work smarter on a bigger scale. There are 9 priorities and each priority will have its own Communications and Engagement plan. Helen to cascade the link to the STP to the group.

The Leeds Plan focuses on prevention, building on the neighbourhood teams, primary care, reviewing procurement practices, workforce, working across the system, estates, recruitment, digital technology and encouraging citizens to take responsibility for keeping themselves healthy. Anne explained that the STP document is not giving solutions its saying which areas we need to look at. The group felt it was important Leeds was aligned to the national strategies. Concern was raised around how all the Health plans would fit with other plans across the city with both the local authority and providers: they feared decisions had already been made and that patients would just be told to get on with it. Anne confirmed that all agencies across the city were part of the discussions and that any changes should start from a patient story.

Feedback

A discussion took place around the problem with DNA's (did not attend) and prescription wastage and the possibility of having to bring ID to pick up a prescription. Alison informed the group that Carers Leeds had started a chat portal and audio is available. There is also a mental health 24 hours portal for both young

people and adults. Phil highlighted that he was involved in the Leeds Community Store Equipment Group; they had not received many complaints about equipment so was concerned that the group needed more exposure. Phil to send Helen some information for us to cascade.

End of meeting

Next meeting Thursday 9 March 2017 11am till 1pm at the Leeds South and East CCG offices