

Community Beds

Engagement date: October 2014

Engagement Update

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1. Project background

The Community Bed Service provides rehabilitation in a homely environment for people who do not need to go into or remain in hospital but cannot be cared for safely at home. At the time of the engagement there were 173 community bed spaces spread across Leeds.

Following engagement in 2011 a dedicated community bed unit was built. The South Leeds Independence Centre (SLIC) caters for 40 people in community beds. However, in 2014 there were growing pressures on the Community Bed Service in Leeds.

The Leeds Community Bed Strategy 2014-2019 made a number of recommendations to improve the service, including:

- Increasing the numbers of community beds in Leeds to 200
- More beds on fewer sites to provide more consistent care and reduce time staff spend travelling around the city.
- A more simplified model which provides care that fits around the needs of the individual.

In 2014 we sought the views of service users and their carers about the new strategy. This helped us understand what people thought of community bed services and will help us make sure that the new service meets the needs of patients and their carers.

A survey was used to gather the thoughts and experiences of patients, carers and relatives using community beds in Leeds. We asked about patient satisfaction with the current service, views of the strategy and for people's needs and preferences in the future. The survey was shared widely, including with;

- Community bed patients and carers across the city
- Older people using local voluntary services
- CCG patient, public and voluntary sector networks; and
- GP practices in Leeds.

50 patients, carers and relatives responded to the survey. Patients and carers were generally very happy with the care they currently receive from the existing community bed units. The quality of staffing was praised by almost all of the participants. Many of the people we spoke to would like to be able to choose the unit that stay at. Most of the people we spoke to were supportive of all aspects of the strategy. They suggested that future units would benefit from more staff, modern buildings, good parking and a higher profile.



This update report outlines how we have responded to the recommendations from the engagement.

This report will be shared with those involved in the engagement and will also be available on the NHS Leeds West CCG website.

2. Time line

| Date | Progress |
|--------------|---|
| October 2014 | Engagement plan presented at NHS Leeds West CCG PAG |
| October 2014 | Engagement period |
| October 2014 | Engagement report written and shared with patients and the public |
| ? | ? |

3. Recommendations

| Recommendation | Extent met | detail |
|---|---|--|
| Enable to patients and carers to choose the location of their community bed where possible. | | |
| Explore opportunities to increase the number of community beds available in the city. | | |
| Ensure that people from across the city are able to access community beds. | | |
| Ensure that staff are able to meet the personal needs of patients. | | |
| Provide future community bed services from a modern building with good car parking. | | |
| Carry out regular evaluation with patients and carers/relatives. | | |
| Raise the awareness of community bed facilities with staff at potential referral agencies. | | |
| Ensure that all patients and carers receive information on community beds on arrival at the unit. | | |
| Keep carers informed of the patients care plan and care coordinators. | | |
| Ensure that dementia patients receive appropriate care. | | |
| Manage dementia patients in a way that reduced the impact on other community bed patients. | | |
| Provide people involved in the engagement with regular project updates (the engagement team will support this work) |  partial | People involved in the engagement were sent a report from the engagement. This is the first engagement update for the project. |
| Recruit patient representatives to the project steering group to ensure that the engagement recommendations are considered by the group |  | Two patient champions were recruited to this project and have been involved in project group meetings. |

4. What happens next?

| Date | Progress |
|------|----------|
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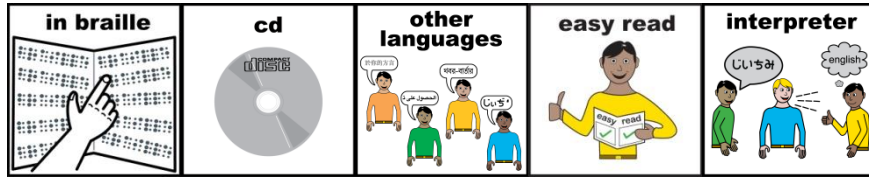
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Further information

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