

Leeds Community Dermatology Services Consultation 2013

Dermatology is the branch of medicine concerned with the skin and its disease. Approximately 1600 people in Leeds use community dermatology services at any one time.

The contracts for Leeds community dermatology services are ending during 2013. There are currently three Leeds providers in Otley, Roundhay and Colton. Over the next few months we will be accrediting services interested in providing community dermatology services in Leeds. NHS Leeds West Clinical Commissioning Group (CCG) will then offer contracts to suitable providers. The contracts are determined in advance by the NHS and providers are paid a fixed price. This means that competition between providers is based on quality and not cost.

We want patients to share their experience of using community and acute dermatology services so that we can develop contracts which meet the needs of our patients.

We value your views because they help us provide the services you need in the way you need them. Please take a couple of minutes to fill in this form and tell us what you think. You can also fill in this survey online here:

www.leedswestccg.nhs.uk/

This survey is confidential and you don't need to fill in your name.

Name:

Tel:

Email:

GP Practice:

Address:

Postcode:

If you are interested in finding out more about patient involvement at the NHS Leeds CCGs work tick the box below and fill in your contact details on the front of this form.

I would like to find out more about patient involvement work at my NHS CCG

1. Please tell us in what capacity you are filling in this form	Patient <input type="checkbox"/>	Carer <input type="checkbox"/>
2. When did you last use dermatology services?	In the last week <input type="checkbox"/>	In the last month <input type="checkbox"/>
	In the last year <input type="checkbox"/>	Over a year ago <input type="checkbox"/>
3. Where did you use dermatology services?	Assura, Otley <input type="checkbox"/>	Leodis, Colton Mill <input type="checkbox"/>
	St Lane, Roundhay <input type="checkbox"/>	Other (please specify) <input type="checkbox"/>

Thinking about your experience of using dermatology services please tell us to what extent you agree with the following statements. If you feel strongly about any of the answers please tell us a little more in the space below.

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
4. My GP gave me a choice of different dermatology providers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. It was easy to find out information about the service I was referred too	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The service communicated well with me about my appointment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. I was satisfied with the time I waited to see a specialist dermatologist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The service has enhanced my quality of life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The service has helped me recover from a period of ill health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. I have been very satisfied with the quality of care I received	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. The service has helped to improve my mental health and wellbeing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. The service prevented me from going into hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you could change one thing about your experience of using Leeds community dermatology services what would it be?

Please share any other comments you have about community dermatology services.

Filling in this section is optional, but it will help us ensure that we get feedback from all the different communities in our area. All information is kept in strict confidence.

Male <input type="checkbox"/>	Female <input type="checkbox"/>	Disabled <input type="checkbox"/>
Heterosexual/Straight <input type="checkbox"/>	Lesbian/gay woman <input type="checkbox"/>	Gay man <input type="checkbox"/>
Bisexual <input type="checkbox"/>		
Under 16 <input type="checkbox"/>	17 – 24 <input type="checkbox"/>	25 – 34 <input type="checkbox"/>
35 – 44 <input type="checkbox"/>	45 – 54 <input type="checkbox"/>	55 – 64 <input type="checkbox"/>
65 – 74 <input type="checkbox"/>	75 – 84 <input type="checkbox"/>	84+ <input type="checkbox"/>
White British <input type="checkbox"/>	White Irish <input type="checkbox"/>	Gypsy or Irish traveller <input type="checkbox"/>
Mixed White & Black Caribbean <input type="checkbox"/>	Mixed White & Black African <input type="checkbox"/>	Mixed White and Asian <input type="checkbox"/>
Asian/Asian British Indian <input type="checkbox"/>	Asian/Asian British Pakistani <input type="checkbox"/>	Asian/Asian British Bangladeshi <input type="checkbox"/>
Black/Black British Caribbean <input type="checkbox"/>	Black/Black British African <input type="checkbox"/>	
Chinese <input type="checkbox"/>	Arab <input type="checkbox"/>	Other <input type="checkbox"/>

Please return this survey by **Friday 3rd May 2013** to **Chris Bridle, FREEPOST RTEG-JRZR-CLZG, NHS Leeds West Clinical Commissioning Group, Suites 2-4, WIRA House, Ring Road, West Park, LEEDS LS16 6EB**. Your comments are confidential.

Thank you for taking the time to fill in this survey. We will share the results of this consultation in the next few months. If you would like to know the outcome and how you have influenced the decision we make please ensure you have filled in your details on the front of this form. Alternatively visit our website regularly for updates. www.leedswestccg.nhs.uk/getting-involved